

Certificate ES11/11121

The management system of

FULLSTEP NETWORKS, S.A.

C/ Eucalipto, 33, 3o, 28016 Madrid

has been assessed and certified as meeting the requirements of

ISO/IEC 20000-1:2018

For the following activities

Fullstep's IT Services Management System that gives support to internal and external customers from its offices placed in Madrid and Leioa.

This certificate is valid from 08 February 2024 until 27 December 2026 and remains valid subject to satisfactory surveillance audits.

Issue 9. Certified since 27 December 2011

Certified activities performed by additional sites are listed on subsequent pages.

Authorised by

Certification Management

SGS International Certification Services Iberica, S.A.U.

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FULLSTEP NETWORKS, S.A.



ISO/IEC 20000-1:2018

Issue 9
Sites
FULLSTEP NETWORKS, S.A. C/ Eucalipto, 33, 3o, 28016 Madrid Fullstep's IT Services Management System that gives support to internal and external customers from its offices placed in Madrid and Leioa.
FULLSTEP NETWORKS, S.A. Edificio Santa Ana, Plaza Ibaiondo, 1, 2a planta, 48940 Leioa, Bizkaia Fullstep's IT Services Management System that gives support to internal and external customers from its offices placed in Madrid and Leioa.



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