Efficiently manage and drive your suppliers' quality compliance and performance

"I want a system to manage my supply base, where the supplier scorecards are automatically updated, based on their certifications, service levels, and our internal KPIs."

Three reasons why you should use FULLSTEP's apps:

1. Specialists solutions

2.Modularity & flexibility

3. Simple & efficient implementation

Description

FULLSTEP QA (Quality Assurance) is the tool to handle Supplier Information Management and Supplier Performance Monitoring.

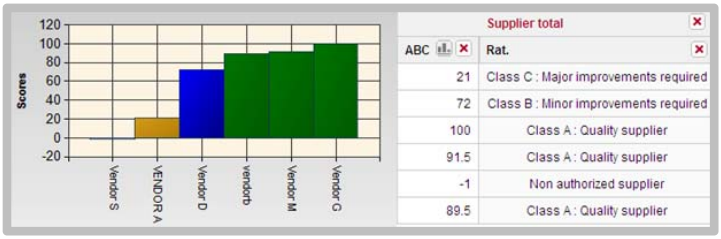
On one hand, it serves as a repository for vendor and supplier documentation and certification compliance, based on forms and certificates that can be configured for the different procurement categories.

On the other, it allows you to follow and monitor supplier performance based on their certifications, non-conformities, logistics performance, and other established quality variables, which automatically update supplier panel dash boards.

Functionalities

This solution allows you to authorize and evaluate suppliers according to:

- **Compliance and governance policies**: suppliers must comply with your company's requirements, based for example on official regulations (ISO, FDA, AIB, SPM, etc…)
- **Objective parameters**: non-conformities (or incidents) management and response
- **Subjective parameters**: Surveys on perceived quality for final users



In FULLSTEP QA, you will be able to:

- Configure supplier certification/authorization forms
- Manage non-conformities and required actions (preventive/corrective)
- Carry out internal quality surveys for supplier rating
- Automatically manage certificates and control expiration dates
- Evaluate suppliers according to your company's criteria
- Generate use and performance reports
- Manage the supplier panel adapted to the different procurement categories

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" FULLSTEP QA is designed for team members responsible for supplier development and quality assurance, although the information generated by this module is useful for the entire organization, in particular procurement "

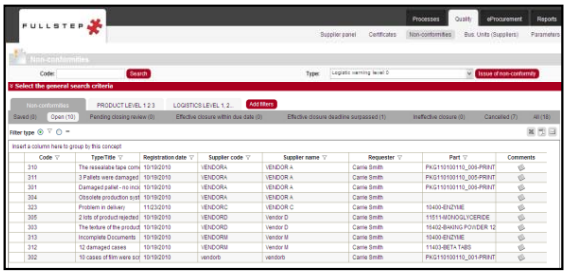
Some advantages

- **Online access**: Users can access secure information based on individual profiles via the web.
- **Compliance Management**: Easily classify and sort suppliers according to your established criteria
- **Increased Transparency**: Suppliers can see ratings in the portal and automatically identify improvement areas
- **Improved Interaction**: Portal communication allows better interaction with supplier's quality staff
- **Updated Monitoring**: Supplier scores and ratings are automatically updated according to established parameters
- **Enforce Restrictions**: Configure rules for approved suppliers and establish awarding and decision restrictions
- **Enhanced Information**: Manage more and better information from your supplier panels and performance

Main applications

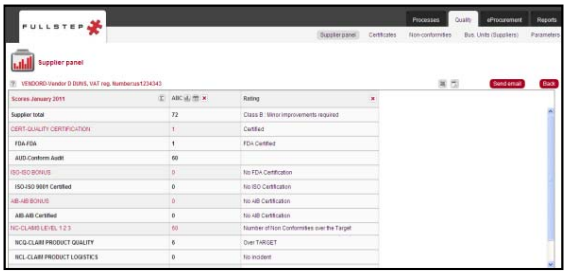
Supplier information management

- View at anytime your suppliers' documentation status
- Configure your form templates to collect suppliers' information
- Standard Supplier online repository and communication channel
- Configure automatic notifications and alerts for every process



Supplier performance management

- Design your own supplier performance monitoring model
- Follow the status of all incident files at any time
- Supplier score detail displayed for the user and the supplier
- Automatic notifications to improve communication and reactivity



Our services include the support of specialized consultants that will help you before, during and after the implementation:

- ✓ Management consulting
- ✓ Process optimization
- ✓ Training and support

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